



## **CareWorks Consultants Now Provides Unemployment Services**

CareWorks Consultants Inc, Ohio's leading third party administrator (TPA), is proud to announce a new service offering for your group members! The experienced team at CareWorks Consultants will now offer a professional unemployment compensation cost control program for your group rating participants. This new service will include telephone consultation services and can help your business with issues such as:

- Recognizing what the Ohio Department of Job and Family Services (ODJFS) is looking for in a claim protest.
- What types of separation issues are good to challenge to a hearing.
- Information to help prepare for an unemployment hearing and what to expect at a hearing
- Benefit Charge Auditing – take steps to verify and protest erroneous benefit charges and track them until a credit is received.
- Understanding how unemployment liability is determined in a claim and what will be the approximate cost to your account.
- How to handle work refusals based on what ODJFS requires.
- Understanding your annual Contribution Rate Determination and the assigned tax rate for your account.
- Review the option of submitting a voluntary contribution amount to ODJFS.

All of your group members have the opportunity to sign up for a full service program as well. To learn more about this new unemployment offering, call the CareWorks Consultants UC Department at 1.800.837.3200 extension 8555 or visit the website [CareWorksConsultants.com](http://CareWorksConsultants.com)



## Unemployment Compensation

Delivering a comprehensive unemployment compensation program targeting cost control and unemployment tax savings.

CareWorks Consultants Inc., Ohio's leading third party administrator (TPA), offers a professional unemployment compensation cost control program. Our experienced team provides a unique, customized approach to each individual employer customer, tailoring our solutions to maximize your unemployment tax savings.

To learn more, call our UC Department at 1-800-837-3200, Ext. 8555 to discuss how we can best service your UC needs.



CareWorks  
Consultants Inc.

## Unemployment Consulting Services for Group Rating Customers

This service is provided to our Worker's Compensation Group Rating customers only and includes the following telephonic consulting:

- How to complete unemployment claim forms and file appeals.
- Tips on claims protest with the Ohio Department of Job and Family Services (ODJFS).
- Recognizing what types of separation issues are good to challenge to a hearing.
- Information to prepare for an unemployment hearing and what to expect.
- Steps to verify and protest erroneous benefit charges.
- Understanding unemployment liability determinations and approximate costs.
- How to handle work refusals based on ODJFS requirements.
- Understanding your annual Contribution Rate Determination and the assigned tax rate for your account.
- Review the option of submitting a voluntary contribution amount to ODJFS.

### **Partner With an Experienced Cost Control Leader.**

As one of Ohio's largest risk consulting and claims management providers, CareWorks Consultants is exceeding the expectations of our more than 30,000 employer customers every day.