



GREATER AKRON CHAMBER & CITSLINC INTERNATIONAL

China Tours Cancellation & Refunds Process

April 9 – April 17, 2010

April 10 – April 18, 2010

A passenger notice of cancellation is official and begins once the Chamber China Team receives either a letter or an email from the individual passenger who has made full payment for the tour. The written notification need not be formal and no particular reason is required; a traveler unable to complete the purchased trip for any reason acknowledges that any and all unused portion(s) of the vacation package is non-refundable, non-transferable, and non-exchangeable.

The total base fare of the April 2010 tour is \$2,099.⁰⁰; this does not include a single room supplement or the Xi'an Terra Cotta option if you choose to additionally purchase those options. Please allow approximately 4-6 weeks to process any allowable refunds.

Important Dates and Time Frames:

11/25/2009	Non-refundable registration fee due (\$200)
12/09/2009	Final payment due (\$1,899) (Plus Xi'an, Single room, or add-ons <u>if applicable</u>)
11/25/2009 - 12/30/2009	Each passenger will be refunded the entire amount minus \$200.
12/30/2009	All homeland security passenger lists are forwarded to the appropriate Chinese Embassy and all aspects of the tour become locked in. Traveler's package now becomes non-transferable and non-exchangeable; airline penalty costs begin after this date.
12/31/2009 - 04/08/2010	Each passenger will be refunded the tour package cost minus the \$200 registration fee and minus an airline penalty fee of \$500.
04/09/2010	No more refunds or reimbursements from Citslinc International or the Greater Akron Chamber. Passenger's must work with their travel insurance provider on or after this date.

*The Chinese Visa processing fee, if you choose this option, is due no earlier than 02/02/2010 and no later than 02/22/2010 and is non-refundable once it has been paid.

Travel Insurance

We strongly recommend that you consider purchasing travel insurance to protect yourself and your investment in case you have to cancel or interrupt your vacation.