



GREATER AKRON CHAMBER & NUVU TRAVELER

China Tours Cancellation & Refunds Process

July 23-31, 2012

A passenger notice of cancellation is official and effective once the Chamber China Team receives either a letter or an email from the individual passenger who has made full payment for the tour. The written notification need not be formal and no particular reason is required; a traveler unable to complete the purchased trip for any reason acknowledges that any and all unused portion(s) of the vacation package is **non-refundable**, **non-transferable**, and **non-exchangeable**.

The total base fare of the July 2012 tour is \$2,799.⁰⁰; this does not include a single room supplement. Please allow approximately 30 days to process any allowable refunds.

Important Dates and Time Frames:

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|--------------------------------|--|
| 12/20/2011 | Non-refundable \$300 registration fee due |
| 01/12/2012 | First \$1,249. ⁵⁰ payment due |
| 01/13/2012 – 04/30/2012 | 80% of \$1,249. ⁵⁰ is refundable if you cancel prior to final payment |
| 05/01/2012 | Final \$1,249. ⁵⁰ payment due, plus single room cost if applicable |
| 05/02/2012 – 07/23/2012 | 0% refund. All aspects of the tour become locked in. Each passenger's travel package now becomes non-transferable and non-exchangeable. No more refunds or reimbursements from NuVu Traveler or the Greater Akron Chamber. Passengers must work directly with their *travel insurance provider on or after their departing date. |

The Chinese Visa processing fee, if you choose this option, is due no earlier than 05/15/2012 and no later than 05/25/2012, it is non-refundable once it has been paid.

Travel Insurance

***We strongly recommend that you purchase a travel, medical, cancellation insurance package to protect yourself and your investment in case you have to cancel or interrupt your vacation.**